

DISNEY CRUISE LINE SPECIAL SERVICES INFORMATION

TODAY'S DATE _____ TRAVEL DATE _____ SHIP _____ STATEROOM _____
 GUEST NAME _____ RESERVATION NUMBER _____
 CONTACT PHONE _____ CONTACT EMAIL _____

Disney Cruise Line welcomes Guests with disabilities and looks forward to your arrival. In order to make the most of your cruise vacation, please review the [Guide for Guests with Disabilities](http://www.disneycruise.com) available online at www.disneycruise.com. You'll also want to let us know, in advance, of any special requirements that you may have. Please fill out the following information (only if the information applies to your upcoming cruise) and return the form at least 60 days prior to your sail date.

MEDICAL CONDITIONS

Verify with your personal physician that you are well enough to travel on the itinerary you have chosen. You should also carry copies of your pertinent medical and emergency contact information with you. The ships' Health Centers are equipped to provide first-aid and basic emergency care. Please review your medical and travel insurance options, since many policies will not pay for services while traveling to other countries. You are responsible for making arrangements for delivery and retrieval of any medical devices / equipment.

I request a sharps container for my stateroom	
I request a mini-refrigerator for medications/supplies	
I request distilled water for medical use (<i>typically, 1 gallon will be delivered</i>)	
I will use electrical power for medical equipment (<i>limitations may apply</i>)	
I am having medical equipment or supplies delivered	
Please tell us the type of medical equipment or supplies	
Please provide the name and contact information of your delivery vendor(s)	

MOBILITY

Please note that complimentary wheelchairs are available only to assist with embarkation and disembarkation and for emergency situations on board. Guests requiring the use of a wheelchair or other mobility aid during their cruise must provide their own device. *Disney Cruise Line* strongly advises Guests requiring the use of a wheelchair onboard ship to travel with someone who is able to personally assist them both aboard ship and on shore. All mobility aids must be stored inside Guest staterooms or in a designated parking area when not in use. Standard stateroom doorways are 23" wide. Wheelchair accessible staterooms have 32" wide doorways.

I request a wheelchair accessible hotel room during my pre/post hotel night booked through <i>Disney Cruise Line</i>	
I request wheelchair accessible ground transportation where available	
I request wheelchair assistance at the port terminal for ship embarkation and disembarkation	
I plan to travel with a mobility aid (wheelchair, electric scooter, walker, etc.)	
I plan to have a mobility aid delivered	
Please tell us the type of mobility aid	
Please provide the name and contact information of your delivery vendor(s)	
I request the use of a pool lift onboard	

SERVICE ANIMAL

Guests who are traveling with a service animal must obtain the required import permits per each country's regulations. Please be aware that some of this process may take weeks or months to complete. Additionally, some countries may not allow animals to enter. Permits for each port of call must be sent to *Disney Cruise Line* Special Services Department prior to sailing. Guests must bring the original documents with them and have these available at all times. Guests traveling with a service animal should contact Special Services as soon as possible to discuss required documentation, animal relief areas, and availability of Port Adventures.

I am traveling with a service animal	
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OXYGEN

If you require oxygen, you must make independent delivery arrangements or bring your own. Due to safety concerns and storage limitations, *Disney Cruise Line* does not allow carriage or use of liquid oxygen or large tank systems onboard. Additionally, the types and quantities of oxygen tanks allowed on board may be limited. Oxygen concentrators are acceptable. Guests are responsible for notifying their air carrier of any oxygen requirements. Guests may carry one oxygen tank for use while on board *Disney Cruise Line* ground transportation.

I am travelling with oxygen	
Please tell us the number of compressed oxygen tanks you wish to bring onboard	
Please tell us the size of the compressed oxygen tanks you wish to bring onboard	
I plan to personally carry all my compressed oxygen aboard	
I plan to have compressed oxygen delivered to the ship	
Please provide the name and contact information of your delivery vendor(s)	

HEARING

Services for Guests with hearing disabilities may include: captioned television and movies, assistive listening systems, room communication kits, stateroom TTYs and scheduled American Sign Language interpretation for USA based sailings. Additionally, pad and paper are available when needed to communicate directly with Crew Members.

I request a Stateroom Communication Kit for Guests with hearing disabilities (<i>contains a base unit with alarm clock, bed shaker notification, door knock and phone alerts, and stateroom smoke detector with a strobe light</i>)	
I request a TTY for my stateroom	
I request an assistive listening device where available	
I request information about captioned movies	
I request an American Sign Language interpreter for select shipboard shows and entertainment	

VISUAL

Services for Guests with visual disabilities may include: a larger print format on select communications, Guest information in audio format, audio described movies, and Braille signage. Additionally, Crew Members can assist with reading menus, price tags, and other forms of Guest information.

I request an audio version of ship activities schedule (<i>Personal Navigator</i>)	
I request an audio descriptive device for movies in Buena Vista Theatre	
I request an enlarged print format for ship's daily schedule and menus	

FOOD RELATED ALLERGIES:

Disney Cruise Line offers gluten free, vegetarian, no sugar added, dairy free and lighter note offerings on all of our table-service restaurant menus. These items will be noted on each restaurant menu to help you in your meal selections. Please note that *Disney Cruise Line* will use reasonable efforts to prevent introducing an allergen of concern into the food, by paying close attention during our sourcing, preparation and handling processes. However, it is ultimately up to the Guest to use discretion to make informed choices when ordering food items. *Disney Cruise Line* cannot guarantee that allergens have not been introduced during another stage of the food-chain process or – even inadvertently – during preparation. We do not have separate kitchens to prepare allergen-free items or separate dining areas for Guests with allergies or intolerances.

Please identify severe food-related allergies in the space provided:

YOUTH ACTIVITIES:

Disney Cruise Line youth activity programs are available to children who are fully toilet trained, able to individually participate within our counselor-to-child ratio groups, and interact socially and comfortably with peers of their own age and physical size. We are unable to accommodate children who require one-on-one care, which includes counselor assisted medical attention. Additional participation guidelines and restrictions may apply and are established to provide a safe and secure youth entertainment environment. Open House hours are available so the entire family can join the fun and participate together. Families are encouraged to speak with our Special Services team pre-arrival to discuss any questions or clarify these guidelines. Group babysitting is available for children under three years of age and under (for an additional fee); we do not provide babysitting in Guest staterooms.

Please submit completed form, by fax or mail, at least 60 days prior to travel date to:

Disney Cruise Line Special Services

P.O. Box 10210

Lake Buena Vista, Florida 32830-0210

Phone: 407-566-3602

TTY: 407-566-7455

Fax: 407-566-3760

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